



Replacing Products PID

Guidelines for IoT Platform > Product Management

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1 Background

At present, with the development of business, the demand for stocking is increasing. The main difference between the shipment objects is that the PID is different, and the panel control and data attribution isolation can be performed through the PID. At present, the replacement of the PID is achieved by re-authorizing the burn-in before shipment, which wastes cost and time. The “replaced product replacement pid function” can quickly replace the device PID by scanning the SN, so that it can be shipped without re-burning.

2 Supported Type

OEM firmware - support Wi-Fi, bluetooth, Zigbee General firmware and custom firmware- support Wi-Fi

3 Procedure


1. Log in to your Tuya Smart platform account to which the original PID belongs. Click the account icon and choose **Replacing products PID**. The Replaceable products tab page lists the products whose PIDs can be changed.

The screenshot shows the Tuya Smart platform interface. The top navigation bar includes links for Product, App Service, Purchase, Data, Operation, Document, Cost, and Service Market. The left sidebar contains various management options, with 'Replacing products PID' highlighted. The main content area is titled 'Replacing products PID' and includes a search bar and a table of replaceable products.


Product name / Product ID	Module name	Firmware	Operation
2 ZyEk19qA	BT3L 蓝牙模块	sig mesh 【线上OEM固件】 BT3L-key7tr7j	Apply for certificate
单插 puujwixamg4zwv6y	TYWE3S Wi-Fi模块	oem通用插座-key5nck4tavv43jp	Apply for certificate
排插 jha8jham	TYBT4 蓝牙模块	蓝牙OEM-排插-keytndgg	Apply for certificate
二路开关 insian6ahmxmn85e	TYWE3S Wi-Fi模块	oem通用插座-key5nck4tavv43jp	Apply for certificate
我的遥控器 w3t8a031kqptki2y	TYWE3S Wi-Fi模块	oem_tuya_irbox-keyf9fsmuufeywsr	Apply for certificate

2. Click **Apply for certificate**.

Apply for certificate X

 Please submit the fowing information for us to assess whether it can be replaced. After the audit is approved, you will get an executable certificate code.

Original PID:

* New PID: 

* Quantity:


* Reason:




Filling in reason will help auditors better understand your needs

Cancel


Submit


3. View the certificate review result on the Credential management tab page. After the certificate is reviewed and approved, click **Perform replacement**.


 Product App Service Purchase Data Operation Document Cost Service Market


Support    Upgrade


Replacing products PID


 Account


 Contract Manage


 Enterprise


 Play Channel


 Order manage


 Sales Order


 Subscribe


 Automatic Response


 Discount Coupon

 Cloud API Author...

 Address Manage...

 Invoice Management

 Auth Manage









 Replacing product...



Replacing products PID

By replacing the product PID function, the manufacturer can change the PID of the finished products without re-burning firmware. Before shipment, the corresponding number of products can be replaced by the customer's PID to realize the isolation of control panel and data ownership. So the manufacturer can stock up in advance, save cost and time. You need to apply a certificate before you can perform the PID replacement. The product's development status should be trial production or mass production.

Replaceable products

Credential management

Original PID	New PID	Replaced quantity/Total	Audit status	Certificate NO.	Applicant	Operation
		0/10	Pending approval			
		0/10	Approved			Perform replacement

 1 

4. On the replacement page, scan or enter the SN. Press Enter or click Replace to

