



# Replacing Products PID

Guidelines for IoT Platform > Product Management

Version: 20200612

## Contents

<b>1</b>	<b>Background</b>	<b>1</b>
<b>2</b>	<b>Supported Type</b>	<b>2</b>
<b>3</b>	<b>Procedure</b>	<b>3</b>
<b>4</b>	<b>FAQs</b>	<b>6</b>

## 1 Background

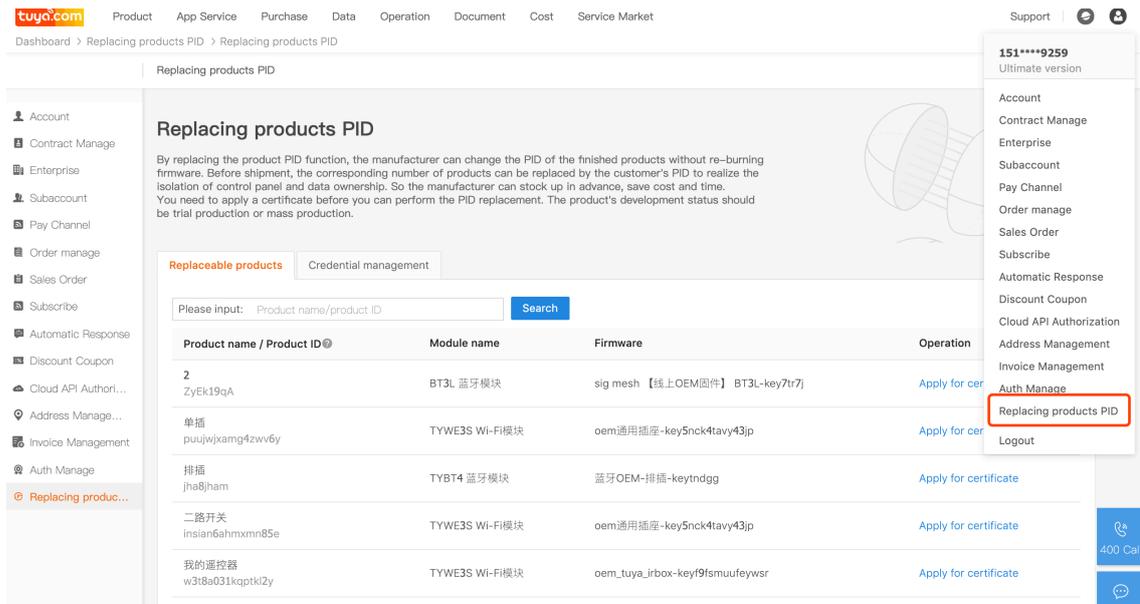
At present, with the development of business, the demand for stocking is increasing. The main difference between the shipment objects is that the PID is different, and the panel control and data attribution isolation can be performed through the PID. At present, the replacement of the PID is achieved by re-authorizing the burn-in before shipment, which wastes cost and time. The “replaced product replacement pid function” can quickly replace the device PID by scanning the SN, so that it can be shipped without re-burning.

## 2 Supported Type

OEM firmware - support Wi-Fi, bluetooth, Zigbee General firmware and custom firmware- support Wi-Fi

### 3 Procedure

1. Log in to your Tuya Smart platform account to which the original PID belongs. Click the account icon and choose **Replacing products PID**. The Replaceable products tab page lists the products whose PIDs can be changed.



2. Click **Apply for certificate**.

### Apply for certificate

✕

**i** Please submit the fowing information for us to assess whether it can be replaced. After the audit is approved, you will get an executable certificate code.

Original PID:

\* New PID:  ?

\* Quantity:

\* Reason: 

Filling in reason will help auditors better understand your needs

Cancel
Submit

3. View the certificate review result on the Credential management tab page. After the certificate is reviewed and approved, click **Perform replacement**.

**tuya.com** Product App Service Purchase Data Operation Document Cost Service Market
Support Upgrade

Dashboard > Replacing products PID > Replacing products PID
Replacing products PID

- Account
- Contract Manage
- Enterprise
- Play Channel
- Order manage
- Sales Order
- Subscribe
- Automatic Response
- Discount Coupon
- Cloud API Author...
- Address Manage...
- Invoice Management
- Auth Manage
- Replacing produc...

#### Replacing products PID

By replacing the product PID function, the manufacturer can change the PID of the finished products without re-burning firmware. Before shipment, the corresponding number of products can be replaced by the customer's PID to realize the isolation of control panel and data ownership. So the manufacturer can stock up in advance, save cost and time. You need to apply a certificate before you can perform the PID replacement. The product's development status should be trial production or mass production.

Replaceable products
Credential management

Original PID	New PID	Replaced quantity/Total	Audit status	Certificate NO.	Applicant	Operation
		0/10	Pending approval			
		0/10	Approved			Perform replacement

< 1 >

4. On the replacement page, scan or enter the SN. Press Enter or click Replace to

4 / 6

change the PID.

## 4 FAQs

- [What's the meaning of replacing PIDs?](#)
- [What conditions need to be met to replace the pid?](#)
- [What protocol type supports replacing PIDs?](#)
- [Which model of the code scanner support to scan SN code?](#)