



Industrial Design

Value-added Service > Industrial Design

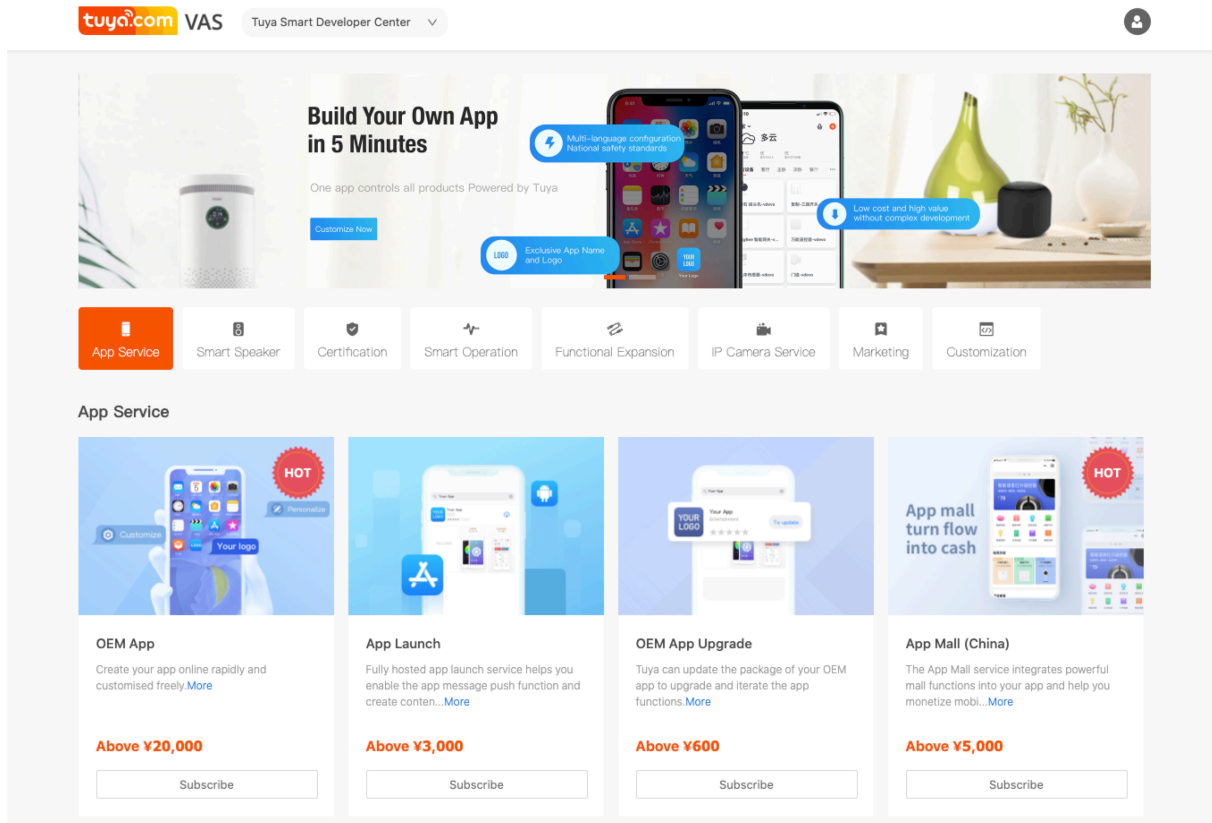
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1 Service Introduction

Tuya provides a full-process industrial design service, including product planning, design research, industrial design, and structural R&D. With the pow



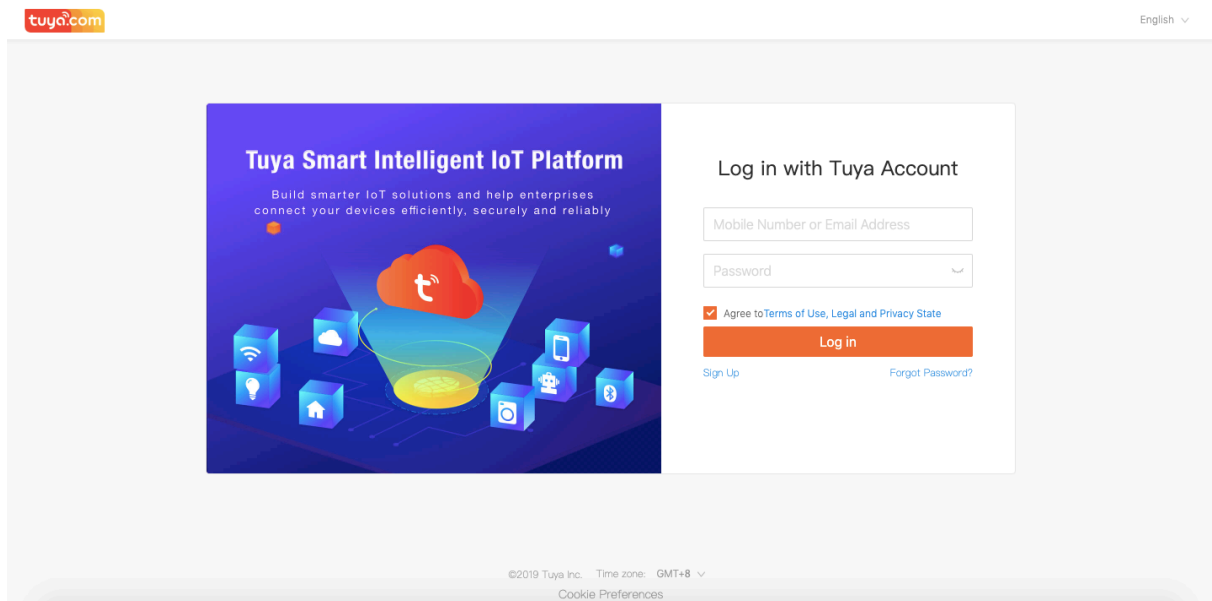
erful Tuya Smart platform, Tuya guarantees free design, supply chain support, and product sales channel support.

The industrial design service is available in several packages, including industrial design, design marketing, structural design, and package design for old and new products.

2 Service Subscription Process

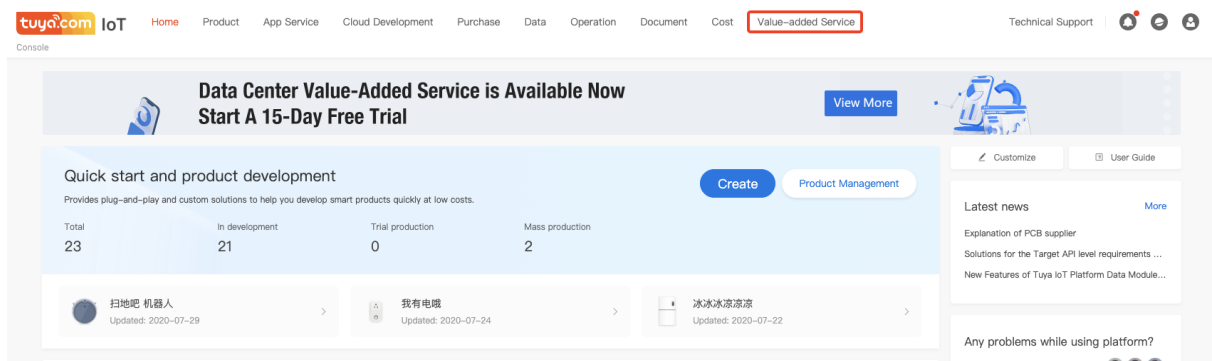
2.1 Step 1: Logging In to the Tuya Smart Platform

Open the Tuya Smart platform login page <https://iot.tuya.com/index/>. If you have an account, log in with the account. If you do not have an account, click **Sign Up** to register for an account and then log in.



2.2 Step 2: Opening the Value-added Service Page

Click **Value-added Service** on the top of the homepage to open the **Value-added Service** page.



The screenshot shows the Tuya Smart Developer Center interface. At the top, there's a navigation bar with 'tuya.com VAS' and 'Tuya Smart Developer Center'. The main banner features the headline 'Build Your Own App in 5 Minutes' and a 'Customize Now' button. Below the banner is a horizontal menu with icons for 'App Service', 'Smart Speaker', 'Certification', 'Smart Operation', 'Functional Expansion', 'IP Camera Service', 'Marketing', and 'Customization'. The 'App Service' section is expanded, showing four service cards:

- OEM App:** Create your app online rapidly and customised freely. **Above ¥20,000**. Includes a 'Subscribe' button.
- App Launch:** Fully hosted app launch service helps you enable the app message push function and create conten... **Above ¥3,000**. Includes a 'Subscribe' button.
- OEM App Upgrade:** Tuya can update the package of your OEM app to upgrade and iterate the app functions. **Above ¥600**. Includes a 'Subscribe' button.
- App Mall (China):** The App Mall service integrates powerful mall functions into your app and help you monetize mobil... **Above ¥5,000**. Includes a 'Subscribe' button.

2.3 Step 3: Selecting the Required Service

Click **Customization**. Locate the **Industrial Design** service, and click **Subscribe** to open the **Create Service Order** page.

App Service

Smart Speaker

Certification

Smart Operation


Functional Expansion

IP Camera Service

Marketing

Customization


Customization



Tuya Test
A fast, efficient, and low-cost test service that caters to a broad spectrum of testing needs fr...[More](#)

On-demand quotation


Subscribe



App Control Panel Customization
Panel function customization and interface interaction design, meeting various requirements for ...[More](#)

On-demand quotation


Subscribe



Intelligent Scheme Design Full Set of Customization
Tuya professional designer can provide you with a full set of intelligent scheme customization s...[More](#)

Above ¥1,500

Subscribe



Industrial Design
Industrial Design for smart products provides free supply chain empowerment and interworking wit...[More](#)

Above ¥5,000

Subscribe

Alternatively, click **More** or the **Service cover picture** to view the service details and then click **Subscribe** to subscribe to the service.

App Service

Smart Speaker

Certification

Smart Operation


Functional Expansion

IP Camera Service

Marketing

Customization


Customization



Tuya Test
A fast, efficient, and low-cost test service that caters to a broad spectrum of testing needs fr...[More](#)

On-demand quotation


Subscribe



App Control Panel Customization
Panel function customization and interface interaction design, meeting various requirements for ...[More](#)

On-demand quotation


Subscribe



Intelligent Scheme Design Full Set of Customization
Tuya professional designer can provide you with a full set of intelligent scheme customization s...[More](#)

Above ¥1,500

Subscribe



Industrial Design
Industrial Design for smart products provides free supply chain empowerment and interworking wit...[More](#)

Above ¥5,000

Subscribe

tuya.com VAS Tuya Smart Developer Center

Home / Industrial Design

Industrial Design

Description

Industrial Design for smart products provides free supply chain empowerment and interworking with dealers.

Subscribe

Detail

Full-process Service, Ensuring Intelligent Mass Production

Tuya provides full-process industrial design service, including product planning, design research, industrial design, and making prototypes. With the powerful Tuya Smart platform,

2.4 Step 4: Entering Purchase Information

1. Choose a package which you need to apply.
2. Specify your mobile phone number and email address.
3. Click **Buy now**. Tuya personnel will contact you within three workdays.

tuya.com VAS
Tuya Smart Developer Center
👤

Home / Create Service Order

Industrial Design
[View Service Introduction](#)

Service order information

* Application service: Industrial Design: New product design

Service provided: Design analysis report, sketch design, 3D model design, product rendering design, production of CFMP documents, appearance patent registration, project follow-up.

Service Description: 1. Various service packages.
 2. Product planning, design research, industrial design, and structural design for smart products.
 3. Contract signing.
 4. [View the contents and examples of standard documents.](#)

* Contact:

* Email:

Remark:

Payment info

Service fee: ¥ 50000.00 Flash sales Original ¥ 80000.00

Coupon: No available coupons [All coupons](#)

Total: ¥ 50000.00

Invoice: No need VAT Invoice VAT Special Invoice

Buy now

©2020 Tuya Inc. Time zone: GMT+8 Language: English

[Cookie Preferences](#)

2.5 Step 5: Selecting a Payment Method

Select a payment method on the **Paypal** tab page.

3 FAQs

3.1 Does Tuya provide free product structural design after I purchase the industrial design service?

No. If you require structural design, contact Tuya customer service personnel or your business manager.

3.2 Will Tuya provide a product design draft before I make a down payment?

No. A product design draft is an important chargeable item of this service and requires Tuya designers to invest much time and effort to complete. A product design draft will be provided to you only after you make a down payment.

3.3 Is the down payment refundable if I am not satisfied with the design solution?

No. Tuya can optimize the design solution based on your requirements. If no design solution meets your requirements, you do not need to pay the remaining fee, but your down payment will not be refunded. The cooperation rules stipulated in the contract shall prevail. For more information about the contract content, contact Tuya customer service personnel or your business manager.

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For more FAQs, visit https://support.tuya.com/en/help/_list?category=148152.